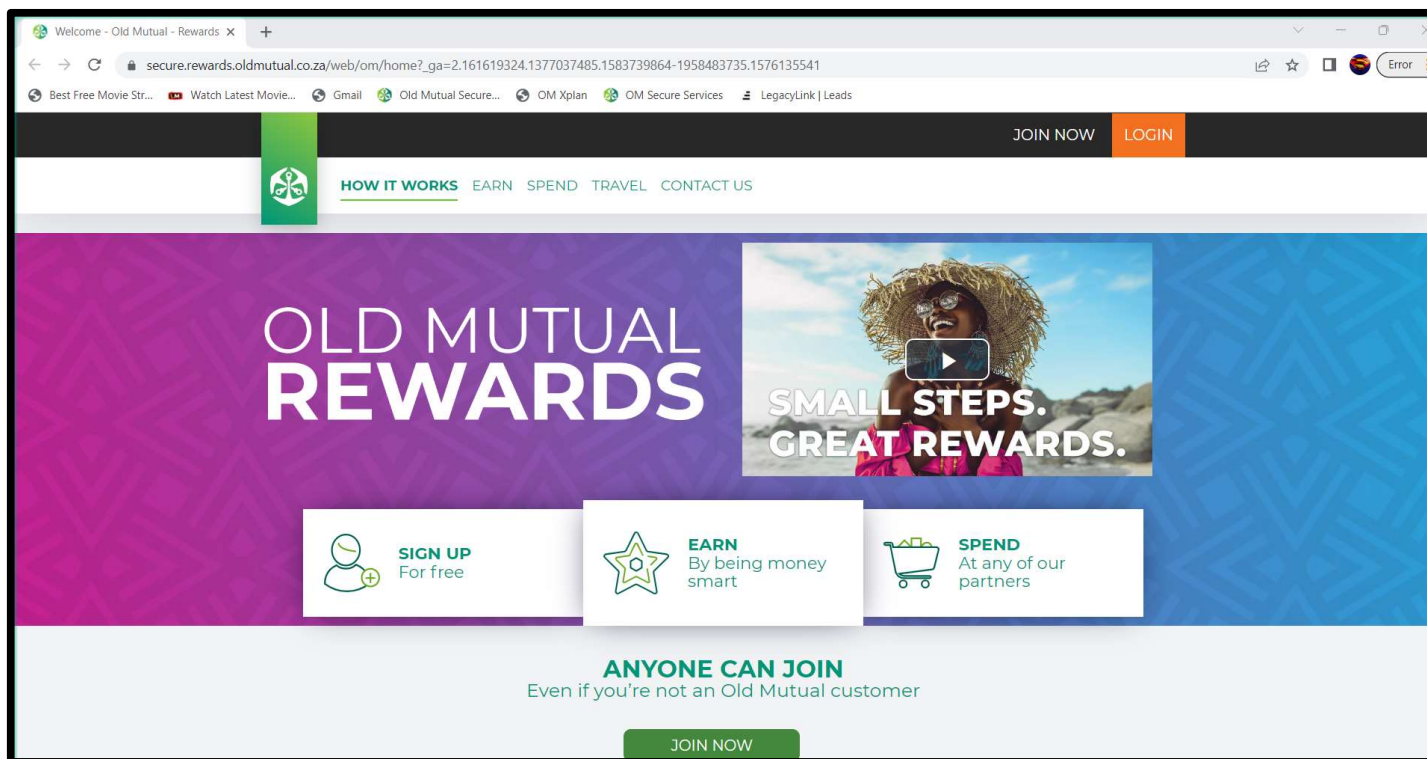


STEP 1:

Please visit www.oldmutual.co.za/rewards

STEP 2:

Click on the "JOIN NOW" button and proceed with the registration process, if you have not already registered on My Portfolio via www.myportfolio.co.za or on <https://www.oldmutual.co.za/personal/digital-solutions/mobile-and-desktop/>



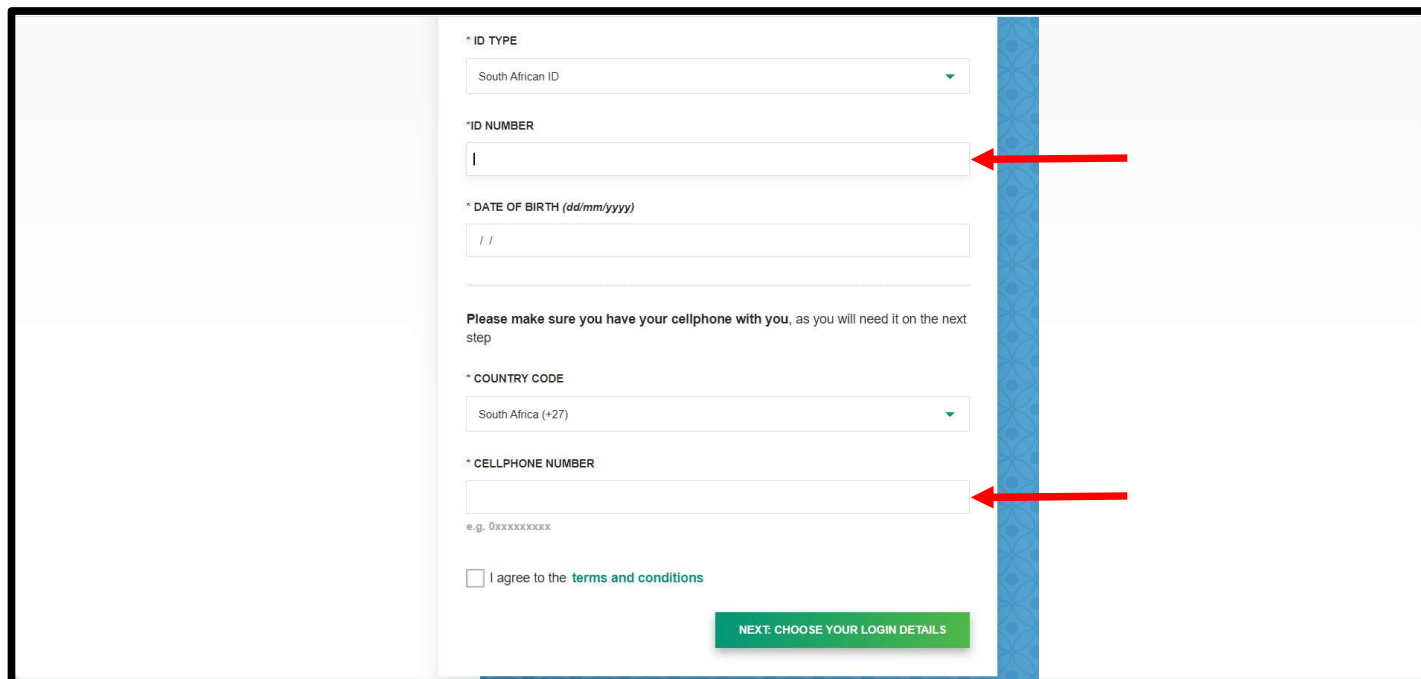
STEP 3:

You will be redirected to a page where you need to enter all relevant personal details about yourself

A screenshot of the "OLD MUTUAL SECURE SERVICES REGISTRATION" page. The page shows a progress bar with three steps: 1. PERSONAL DETAILS (active), 2. LOGIN DETAILS, and 3. DONE. Below the progress bar is a form titled "Tell us about yourself". The form includes a note "* Required fields" and two input fields: "* FIRST NAMES (as they appear on your ID or passport)" and "* SURNAME (as it appears on your ID or passport)". Red arrows point to the input fields for first names and surname.

STEP 4:

Please click “*I agree to the terms and conditions*”, then click on the “NEXT CHOOSE YOUR LOGIN DETAILS” button so that you may proceed accordingly



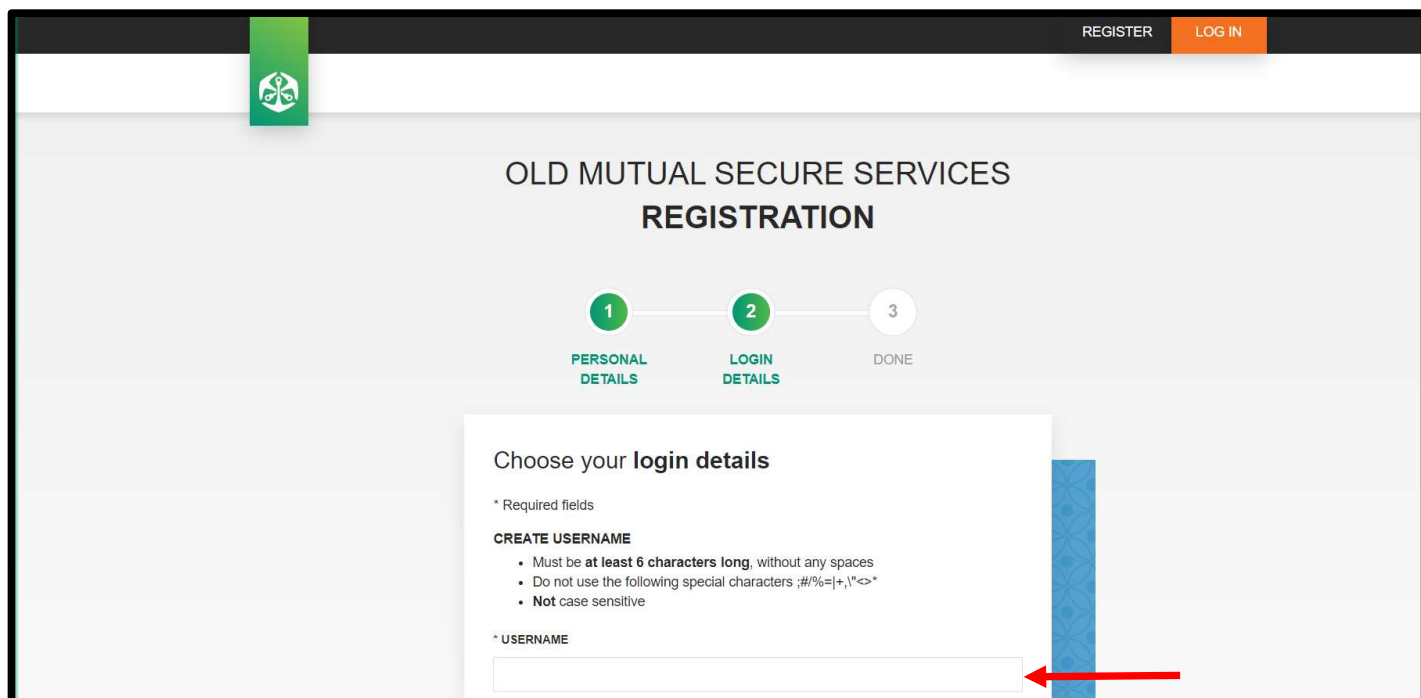
A registration form titled "STEP 4:" with the instruction: "Please click 'I agree to the terms and conditions', then click on the 'NEXT CHOOSE YOUR LOGIN DETAILS' button so that you may proceed accordingly". The form fields are:

- * ID TYPE: South African ID (dropdown)
- * ID NUMBER: [] (text input, highlighted with a red arrow)
- * DATE OF BIRTH (dd/mm/yyyy): [/] (text input)
- Please make sure you have your cellphone with you, as you will need it on the next step
- * COUNTRY CODE: South Africa (+27) (dropdown)
- * CELLPHONE NUMBER: [] (text input, highlighted with a red arrow)
- e.g. 0xxxxxxxxx
- ☐ I agree to the [terms and conditions](#)
- NEXT: CHOOSE YOUR LOGIN DETAILS (button)

STEP 5:

Proceed with creating your own login details as prompted:

1) Username



A registration form titled "STEP 5:" with the instruction: "Proceed with creating your own login details as prompted:". The form is part of a multi-step process:

- 1 PERSONAL DETAILS
- 2 LOGIN DETAILS (current step)
- 3 DONE

The form fields are:

- Choose your login details
- * Required fields
- CREATE USERNAME
 - Must be at least 6 characters long, without any spaces
 - Do not use the following special characters: #/%=[+,\<>*
 - Not case sensitive
- * USERNAME: [] (text input, highlighted with a red arrow)

STEP 5:

Proceed with creating your own login details as prompted:

- 2.1) Password
- 2.2) Confirm Password

Choose your login details

* Required fields

CREATE USERNAME

- Must be **at least 6 characters long**, without any spaces
- Do not use the following special characters :#/%=|+,\!<>*
- **Not case sensitive**

* USERNAME

CREATE PASSWORD

- Longer passwords are harder to crack. Use **8 - 16 characters**, without any spaces.
- Use a password phrase e.g. Take me out to the Ball Game! = Tmo2tBG!
- Use a different password for social, personal and work accounts, make it unique.
- Your password **should not contain your username and personal details**.
- Use at least one uppercase, lowercase, special character and number.
- Avoid names, places and dictionary words (In any language).

* PASSWORD

[SHOW](#)

* CONFIRM PASSWORD

[SHOW](#)

STEP 6:

Please enter the 4-Digit Code you will receive via SMS , once you verify your cellphone number and click on the COMPLETE REGISTRATION button

spaces.

- Use a password phrase e.g. Take me out to the Ball Game! = Tmo2tBG!
- Use a different password for social, personal and work accounts, make it unique.
- Your password **should not contain your username and personal details**.
- Use at least one uppercase, lowercase, special character and number.
- Avoid names, places and dictionary words (In any language).

* PASSWORD

[SHOW](#) ✓

* CONFIRM PASSWORD

[SHOW](#) ✓

VERIFY YOUR CELLPHONE NUMBER

We have sent you an SMS.

Your code will expire in 5 minutes.

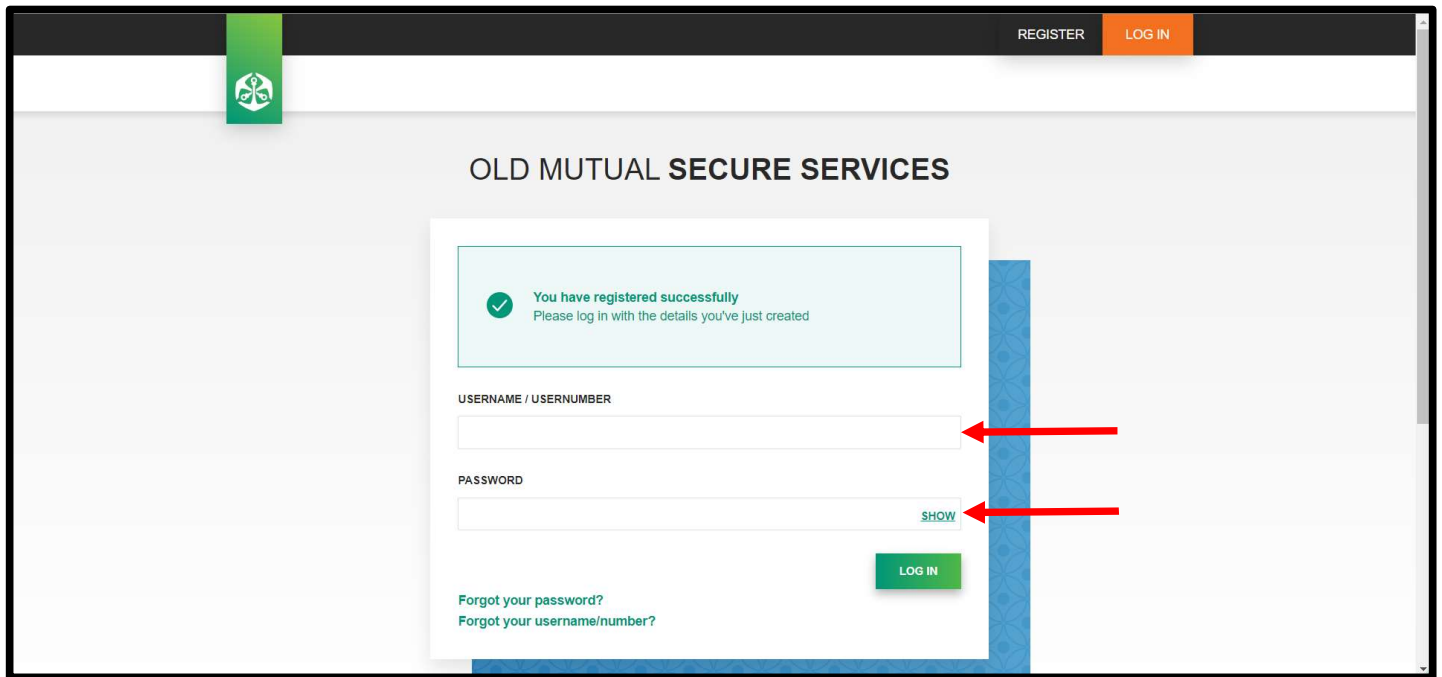
> >

* 4-DIGIT CODE

[COMPLETE REGISTRATION](#)

STEP 7:

Please enter your chosen login details (Username & Password) and click on the LOG IN button



REGISTER LOG IN

OLD MUTUAL SECURE SERVICES

 You have registered successfully
Please log in with the details you've just created

USERNAME / USERNUMBER

PASSWORD

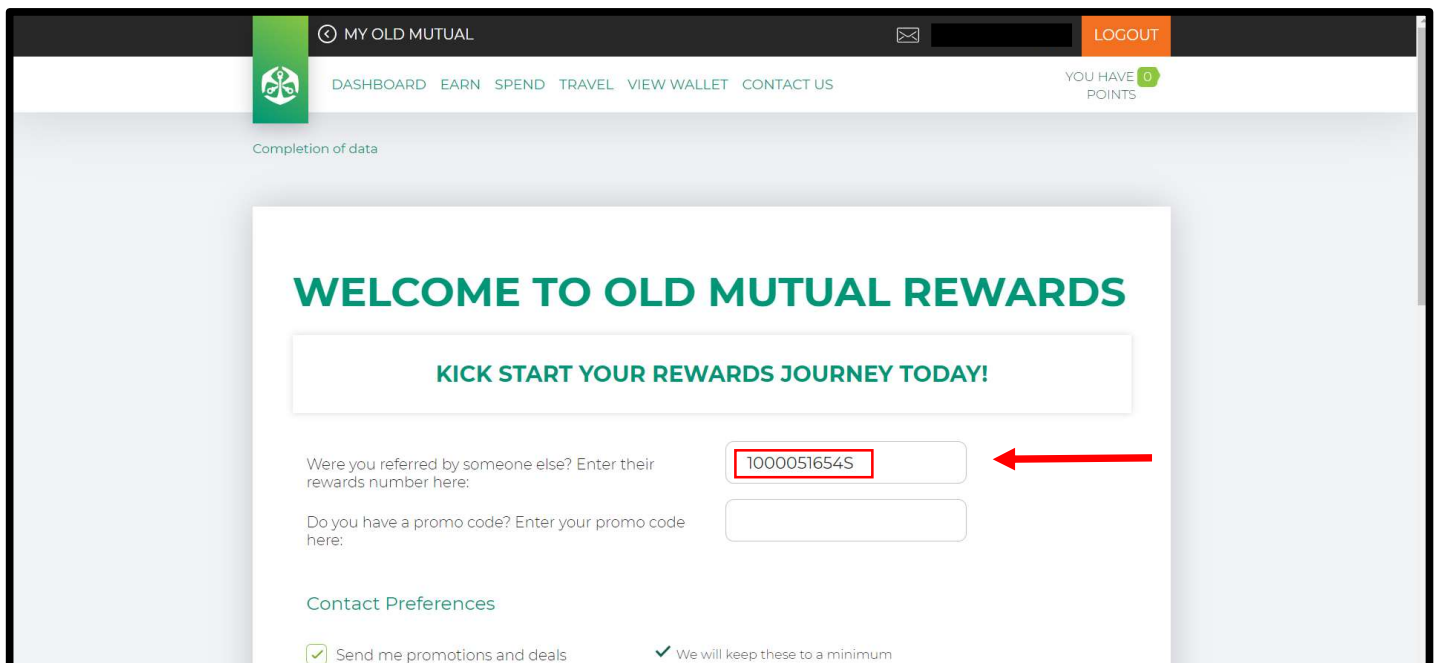
SHOW

LOG IN

[Forgot your password?](#)
[Forgot your username/number?](#)

STEP 8:

You will be redirected to the WELCOME TO OLD MUTUAL REWARDS page, where you need to enter the following code as marked in red below: **1000051654S**



MY OLD MUTUAL

LOGOUT

DASHBOARD EARN SPEND TRAVEL VIEW WALLET CONTACT US

YOU HAVE 0 POINTS

Completion of data

WELCOME TO OLD MUTUAL REWARDS

KICK START YOUR REWARDS JOURNEY TODAY!

Were you referred by someone else? Enter their rewards number here:

Do you have a promo code? Enter your promo code here:

Contact Preferences

☒ Send me promotions and deals ☒ We will keep these to a minimum

STEP 9:

Please tick "Email" and add your personal email address as indicated by the red arrow below, then tick "I agree to the Old Mutual Rewards Terms & Conditions" and click on the CONTINUE TO DASHBOARD button

here:

Contact Preferences

☒ Send me promotions and deals ☒ We will keep these to a minimum

☒ Send me a monthly statement

How would you like us to contact you?

☒ SMS

☒ Email

*If you update your profile/personal details on this website, your Old Mutual account details will automatically update. Because this is your first time accessing your Old Mutual Rewards account, we need you to accept the Terms and Conditions before you continue.

☒ I agree to the Old Mutual Rewards [Terms & Conditions](#)

CONTINUE TO DASHBOARD

STEP 10:

Once you click on the CONTINUE TO DASHBOARD button, you have successfully registered for Old Mutual Rewards and you will be redirected to your Old Mutual Rewards Dashboard

MY OLD MUTUAL

DASHBOARD EARN SPEND TRAVEL VIEW WALLET CONTACT US

YOU HAVE 0 POINTS

Logout

Dashboard

WELCOME, [REDACTED]

You are on **TIER 1** **VIEW YOUR TIER STATUS**

CURRENT POINTS TOTAL

0 POINTS = R 0.00

This is your total points available. You can earn more points by completing activities, setting up goals and reaching them.

EARN MORE POINTS **SPEND YOUR POINTS** **BUY VOUCHERS**

WALLET

You have no vouchers yet. Unspent vouchers are stored here until you use them.

CREDIT REPORT **PROMOTIONS**

Should you require any additional information/assistance, please do not hesitate to contact our office:

Marika de Beer on 062 968 0240

Maggie Leiding on 083 284 0124